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PRINTED: 10/27/2010
FORM APPROVED

NOV 02 2010

Division of Health Care Facilities

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: TN7940	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/20/2010
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NAME OF PROVIDER OR SUPPLIER ALLENBROOKE NURSING AND REHABILITATION	STREET ADDRESS, CITY, STATE, ZIP CODE 3933 ALLENBROOKE COVE MEMPHIS, TN 38118
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 629	<p>1200-8-6-.06(3)(b)8. Basic Services</p> <p>(3) Infection Control.</p> <p>8. Water pitchers, glasses, thermometers, emesis basins, douche apparatus, enema apparatus, urinals, mouthwash cups, bedpans and similar items of equipment coming into intimate contact with residents shall be disinfected or sterilized after each use unless individual equipment for each is provided and then sterilized or disinfected between residents and as often as necessary to maintain them in a clean and sanitary condition. Single use, resident disposable items are acceptable but shall not be reused.</p> <p>This Rule is not met as evidenced by: Type C Pending Penalty #31</p> <p>Tennessee Code Annotated 68-11-804(c)31: All nursing homes shall disinfect contaminated articles and surfaces, such as mattresses, linens, thermometers and oxygen tents.</p> <p>Based on policy review and observation, it was determined 1 of 7 (Nurse #6) nurses failed to disinfect a contaminated blood glucose meter.</p> <p>The finding included:</p> <p>Review of the facility's "Cleaning & [and] Disinfecting Blood Glucose Meters" policy recommendations literature documented, "...Option 1...Cleaning and disinfecting can be completed by using the Super Sani-Cloth Germicidal Disposable Wipe... To disinfect the meter, dilute 1 ml [milliliter] of household bleach.</p>	N 629	<p>Please consider this Plan of Correction as Allenbrooke Nursing and Rehabilitation, LLC credible allegation of compliance. This plan of correction constitutes a written allegation of substantial compliance under Federal Medicare & Medicaid requirements. Submission of this plan of correction is not an admission that a deficiency exist or that the facility agrees they were cited correctly. This plan of correction reflects a desire to continuously enhance the quality of care and services provided to our residents and are submitted solely as a requirement of the provisions of Federal and State law.</p> <p>Nurse #6 was re-inserviced immediately</p> <p>All residents with accu-checks have the potential to be affected.</p> <p>All Licensed staff will be re-inserviced on cleaning of accuchecks.</p> <p>Staff Development Coordinator or designee will conduct 5 weekly random medication pass audits for 1 month, then monthly for 2 months. Findings will be reported to the QA Committee for review monthly for 2 months and corrective action measures will be implemented as deemed necessary.</p>	11/07/10

Division of Health Care Facilities

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Signature]

TITLE
Executive Director

(X6) DATE
10/31/10

STATE FORM

87QR11

If continuation sheet 1 of 4

Division of Health Care Facilities

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: TN7940	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/20/2010
NAME OF PROVIDER OR SUPPLIER ALLENBROOKE NURSING AND REHABILITAT.		STREET ADDRESS, CITY, STATE, ZIP CODE 3933 ALLENBROOKE COVE MEMPHIS, TN 38118		
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N 629	Continued From page 1 in 9 ml of water to achieve a 1: [to] 10 dilution... to thoroughly wipe down the meter..." Observations in the west hallway on 10/18/10 at 4:55 PM, Nurse #6 removed the glucometer machine from the medication cart. Nurse #6 donned gloves and cleaned the glucometer with an alcohol wipe. Nurse #6 entered Resident #6's room and performed a fingerstick blood sugar. Nurse #6 returned to the medication cart and cleaned the glucometer with an alcohol wipe and placed the glucometer on the cart. During an interview in the west hallway on 10/18/10 at 5:05 PM, Nurse #6 was asked what she used to clean the glucometer. Nurse #6 stated, "An alcohol wipe." During an interview at the central station on 10/18/10 at 12:00 PM, Nurse #4 was asked what she used to clean the glucometer. Nurse #4 stated, "We clean the glucometers with the Sani wipes from the green canister. We use the bleach wipes from the white canister for other equipment."	N 629		
N1216	1200-8-6-.12(1)(p) Resident Rights (1) The nursing home shall establish and implement written policies and procedures setting forth the rights of residents for the protection and preservation of dignity, individuality and, to the extent medically feasible, independence. Residents and their families or other representatives shall be fully informed and documentation shall be maintained in the resident's file of the following rights: (p) To have their records kept confidential and private. Written consent by the resident must be	N1216	Nurse #1 and #2 were re-inserviced on MAR Privacy during Medication Pass All residents have the potential to be affected. All Licensed staff will be re-inserviced on maintaining privacy during medication pass.	11/07/10

Division of Health Care Facilities

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: TN7840	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/20/2010
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NAME OF PROVIDER OR SUPPLIER ALLENBROOKE NURSING AND REHABILITATI	STREET ADDRESS, CITY, STATE, ZIP CODE 3933 ALLENBROOKE COVE MEMPHIS, TN 38118
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N1216 Continued From page 2

obtained prior to release of information except to persons authorized by law. If the resident lacks capacity, written consent is required from the resident's health care decision maker. The nursing home must have policies to govern access and duplication of the resident's record;

This Rule is not met as evidenced by:
 Type C Pending #5

Tennessee Code Annotated 68-11-804(c)6:
 Each patient has a right to have the patient's personal records kept confidential and private.

Based on policy review, review of in-service records and observation, it was determined 2 of 7 nurses (Nurses #1 and 2) observed administering medications failed to maintain privacy and confidentiality of resident's medical records by leaving the Medication Administration Record (MAR) uncovered exposing medical information to anyone that walked by the MAR.

The findings included:

1. Review of the facility's "EMPLOYEE TRAINING - GENERAL AWARENESS ON PRIVACY OF HEALTH INFORMATION / INDIVIDUAL RIGHTS" policy documented, "The facility is committed to ensuring the privacy and security of resident health information. Federal, state, and/or local laws and regulations have established standards with which health care organizations must comply to ensure the security and confidentiality of protected health information..."

N1216

Staff Development Coordinator or designee will conduct weekly random audits for 1 month, then monthly for 2 months for privacy during Medication Pass. Findings will be reported to the QA Committee for review monthly for 2 months and corrective action measures will be implemented as deemed necessary.

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Oct 27 2010 04:43pm P008/023

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N1216	<p>Continued From page 3</p> <p>2. Review of the facility's in-service record dated 7/20/10 documented "Providing privacy of resident information while doing medication passes. Make sure you cover all resident medication Mars that shows any of their personal information. Place a blank piece of paper or anything that does not allow any one to walk up and see information written on the Mar pertaining to any resident..."</p> <p>During an interview in the conference room on 10/20/10 beginning at 7:55 AM, the Director of Nursing (DON) was asked about the facility's policy for covering the MAR during medication administration. The DON replied "...what do you mean covered...?" As the DON was asking the question she began to demonstrate with two blank pieces of paper, flipping the paper over face down and asked "...you mean like that?"</p> <p>3. Observations on the west hall on 10/18/10 at 6:25 PM, Nurse #1 left the MAR on top of the medication cart unattended and open with a resident's health information in public view.</p> <p>4. Observations on the central hall on 10/19/10 at 9:00 AM, Nurse #2 left the MAR on top of the medication cart unattended and open with a resident's health information in public view.</p>	N1216			