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FORM APPROVED

Division of Health Care Facilities

AUG 26 2011

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  TN2801	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  08/10/2011
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NAME OF PROVIDER OR SUPPLIER  ARDMORE ON MAIN CARE AND REHABILITAT	STREET ADDRESS, CITY, STATE, ZIP CODE 25385 MAIN STREET ARDMORE, TN 38449
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N 729	<p>1200-8-6-.06(6)(b) Basic Services</p> <p>(6) Pharmaceutical Services.</p> <p>(b) Poisons or external medications shall not be stored in the same compartment and shall be labeled as such.</p> <p>This Rule is not met as evidenced by: N 729 This is a Pending Type C Penalty #7. Tennessee Code Annotated 58-11-804(c)7: All internal and external medications and preparations intended for human use shall be stored separately. They shall be properly stored in medicine compartments, including cabinets on wheels, or drug rooms. Such cabinets or drug rooms shall be kept securely locked when not in use, and the key must be in the possession of the supervising nurse or other authorized persons then on duty. Based on policy review, observation and interview, it was determined the facility failed to ensure a medication cart was locked and medications were not left unattended in 1 of 5 (West Wing medication cart) medication storage areas.</p> <p>The findings included:</p> <p>Review of the facility's "General Dose Preparation and Medication Administration" policy documented, "...7. Facility should ensure that medication carts are always locked when out of sight or unattended."</p> <p>Observations in the North Wing hallway on 8/9/11 at 5:55 AM and 6:10 AM revealed the North Wing</p>	N 729	<p>N729 1200-8-6-06(6)(b) Basic Services</p> <p>1) The medication cart was locked by the licensed nurse. Nurse #1 was provided re-education on locking of medication carts when unattended on 8/9/11 by the DNS.</p> <p>2) Other Med carts were checked and medications found to be secured and carts locked on 8/9/11 by nursing administration.</p> <p>3) Licensed nurses were re-educated regarding the process of locking the medication cart when unattended. This education was completed by administrative nursing staff by 8/16/11.</p> <p>4) The Director of Nursing or designee will perform random audits to monitor that medication carts are locked when unattended. These audits will be performed randomly to include different nurses three times per week for one month, two times per week for two months. The Performance Improvement Committee consisting of the Medical Director, Administrator, Director of Nursing Services, Staff Development Coordinator, Activities Director, Social Services director, Maintenance director, and Nutritional Services director will monitor the results of the audits monthly for three months; subsequent plans of correction will be implemented as necessary based on the audit results.</p>	08/24/11

Division of Health Care Facilities

*Bony Mc Cowan*

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

*Administrator*

(X8) DATE

*8/24/11*

STATE FORM

8200 5DTC11

If continuation sheet 1 of 4

Division of Health Care Facilities

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N 729	Continued From page 1 medication cart was left unattended, unlocked and out of view of the nurse.  During an interview in the North Wing hallway on 8/9/11 at 6:25 AM Nurse #1 was asked if the medication cart was locked when she left the hallway. Nurse #1 stated, "No, not if you are asking."	N 729		
N1216	1200-8-6-.12(1)(p) Resident Rights  (1) The nursing home shall establish and implement written policies and procedures setting forth the rights of residents for the protection and preservation of dignity, individuality and, to the extent medically feasible, independence. Residents and their families or other representatives shall be fully informed and documentation shall be maintained in the resident 's file of the following rights:  (p) To have their records kept confidential and private. Written consent by the resident must be obtained prior to release of information except to persons authorized by law. If the resident lacks capacity, written consent is required from the resident 's health care decision maker. The nursing home must have policies to govern access and duplication of the resident 's record;  This Rule is not met as evidenced by: N 1216 This is a Pending Type C Penalty #5. Tennessee Code Annotated 68-11-804(c)5: Each patient has a right to have the patient 's personal records kept confidential and private. Based on policy review, observation and	N1216		

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N1216	<p>Continued From page 2</p> <p>interview, it was determined 1 of 6 (Nurse #1) medication nurses failed to maintain the privacy and confidentiality of a resident's Medication Administration Record (MAR).</p> <p>The findings Included:</p> <p>Review of the facility's "Safeguarding and Storage of Protected Health Information" policy documented, "...that reasonable administrative, technical and physical safeguards are in place to protect the privacy of protected health information... 1. Department Heads/Center Staff ensures that protected health information (PHI) is securely stored and protected from damage, loss, destruction or unauthorized use..."</p> <p>Observation in the hall outside resident room 38 on 8/9/11 at 5:55 AM revealed Nurse #1 left a resident's MAR open and unattended on the medication cart while she entered resident room 38.</p> <p>Observation in the hall outside resident room 38 on 8/9/11 at 6:03 AM revealed Nurse #1 left a resident's MAR open and unattended on the medication cart while she entered resident room 36 to wash her hands.</p> <p>Observation in the hall outside resident room 38 on 8/9/11 at 6:10 AM revealed Nurse #1 left a resident's MAR open and unattended on the medication cart.</p> <p>During an interview in the hall outside room 38 on 8/9/11 at 6:25 AM Nurse #1 was asked what is your policy for leaving the cart when administering medications and Nurse #1 stated, "...close the book." When asked if that is what she did, Nurse #1 stated "no."</p>	N1216	<p>N1216 1200-8-6-12(1)(p) Resident Rights.</p> <p>1) The medication administration record was closed to maintain privacy. Licensed nurse #1 was provided re-education on maintaining privacy of the medical record on 8/10/11 by the Regional Director of clinical Operations.</p> <p>2) All medication administration records in the center contain protected health information and were reviewed to determine privacy and confidentiality was maintained on 8/10/11 by the Director of Nurses.</p> <p>3) Licensed nurses were re-educated regarding the process of appropriate medication administration, including maintaining privacy of the medical record. This education was completed by administrative nursing staff by 8/16/11.</p> <p>4) The Director of Nursing or designee will perform medication pass audits to include the task of maintaining privacy of the medical record (closing the MAR when not in use.) These audits will be performed three times per week for one month, then two times per week for two months. The Performance Improvement Committee consisting of the Medical Director, Administrator, Director of Nursing Services, Staff Development Coordinator, Activities Director, Social Services director, Maintenance director, and Nutritional Services director will monitor the results of the audits monthly for three months; subsequent plans of correction will be implemented as necessary based on the audit results.</p>	08/24/11
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N1216	Continued From page 3  During an interview in the Social Services office on 8/9/11 at 3:30 PM the Director of Nursing (DON) was asked what should the nurse do with the MAR when leaving the cart. The DON stated, "close the MAR so the record is not visible."	N1216		

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